kissflow

Davenport University transforms their siloed processes with Kissflow

> "One of the reasons we opted to use Kissflow is that our IT department could not give us the support or time because they already had a multitude of other projects in their queue."
>
> **-Davenport University**

About the Company

Davenport University is a leading university with campuses throughout Michigan and online. It was founded in 1866 and currently offers associate, bachelor's, and master's degrees, diplomas, and post-grad certification programs in various fields.

Overview

- Davenport university was heavily siloed, as different departments never interacted with each other.
- Paper forms and outdated word documents were being passed around, and data was never recovered from them.

Education	**Enterprise**	**7**
Industry Type	# of Employees	Apps Created

The Challenge -

Davenport University struggled to find something simple enough for everyone to use without having to make more budget requests.

1   Important data was scattered across desks, trash cans, and inactive email accounts

2   Academics, facilities, and admins struggled to find a common solution for their issues

3   Approval flow was extremely siloed and slow-moving, with paper forms

4   Difficulty in finding the right solution that fits their limited budget

With Kissflow, they were able to:

👍 Create public forms for students to submit a substitute course request

👍 Streamline processes for everyone, allowing professors to raise requests online

👍 Build a workflow specific to their transportation department to reserve vans and buses

👍 Track the most important data, analyze and interpret it, and make informed decisions