

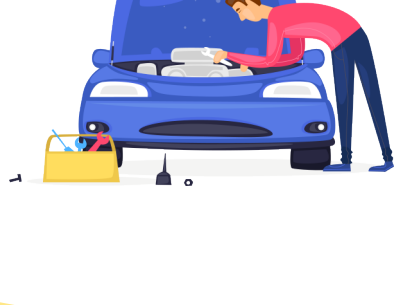
BUSINESS PROCESS IMPROVEMENT



WHAT IS BUSINESS PROCESS IMPROVEMENT?

Business process improvement (BPI) is a management discipline to help organizations improve the efficiency and accuracy of their business processes.

Put in simpler terms, business process improvement (BPI) is like fine-tuning the engine on your car.



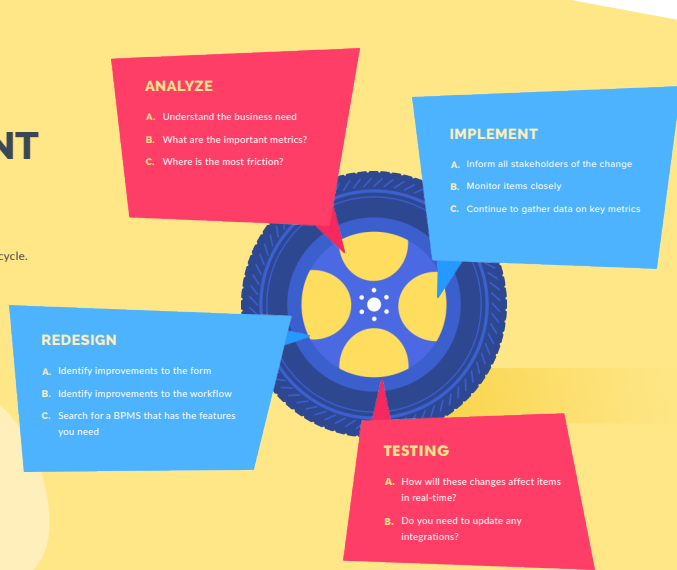
The goal of business process improvement is to:

- Reduce overall process completion time
- Improve the quality of the output
- Identify wasted efforts
- Reduce the friction in the process
- Meet regulatory compliance

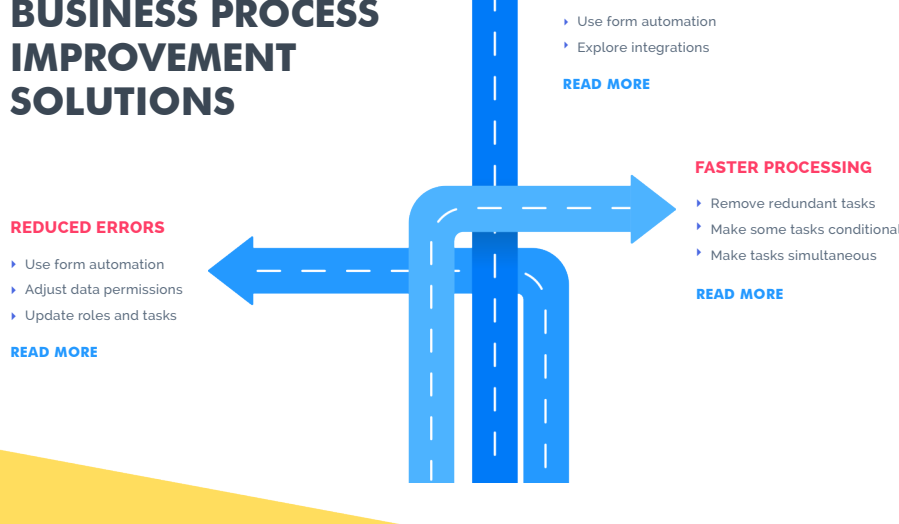
BUSINESS PROCESS IMPROVEMENT STEPS

Like an good maintenance, Business Process Improvement usually happens in a recurring cycle.

Whatever gets measured gets improved



COMMON BUSINESS PROCESS IMPROVEMENT SOLUTIONS



WHY 33% OF BUSINESS PROCESS IMPROVEMENT INITIATIVES FAIL



TOP CHALLENGES THAT STONEWALL BUSINESS PROCESS IMPROVEMENT:

- Lengthy setups
- Resistance from teams
- Using a BPMS that is either too complicated or lacks the right features
- Not measuring results
- Undercommunicating the BPI initiative

WHAT DOES BUSINESS PROCESS IMPROVEMENT LOOK LIKE FOR YOU?

MARKETING

- Reduce the time it takes to get a campaign out the door with automated communication
- Eliminate errors and typos by implementing a mandatory approval check

HR

- Integrate your onboarding process with your HRMS to reduce manual data transfers
- Let your team track leave balances and make PTO requests from the same form

SALES

- Get sales discount approvals on the go by switching to a BPMS with a mobile app
- Add in conditional steps to get approvals for large orders over a certain value

IT

- Improve response time to service requests by auto-assigning tickets to specialists
- Get all the software account details for a new joiner before they reach the office

BUSINESS PROCESS IMPROVEMENT METHODOLOGIES

SIX SIGMA

Use the DMAIC/DMADV technique to reduce inconsistencies and defects in your processes.

[LEARN MORE](#)

LEAN MANAGEMENT

The Lean management methodology can help you find and identify waste in your processes.

[LEARN MORE](#)

AGILE MANAGEMENT

Ideal when your processes are small, requirements are flexible, and refactoring isn't expensive.

[LEARN MORE](#)

TOTAL QUALITY MANAGEMENT (TQM)

It is a philosophical organizational culture to achieve long-term goals and cultural change. The US Navy popularized TQM during the 1980s.

[LEARN MORE](#)

EXPERTS SPEAK ON BUSINESS PROCESS IMPROVEMENT

Tom Peters

"Almost all quality improvement comes via simplification of design, manufacturing... Layout, processes, and procedures."

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Clay Richardson

"Almost all quality improvement comes via simplification of design, manufacturing... Layout, processes, and procedures."

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Shelley Sweet

"When you're first doing a business process improvement project understanding roles in the process is critical."

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Mike Gammage

"Adoption is the hidden problem. People put a lot of time and energy into working collaboratively with the stakeholders to build great processes."

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Ready to get started?
Get in touch, or sign up today!

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